



AVALON
— MEDICAL GROUP —

Loren E. McCoy, M.D., FACP
Internal Medicine
Kenneth E. Rose, M.D., FACP
Internal Medicine
Don E. Heinkel, M.D.
Family Medicine
Jonathan D. Parker, D.O.
Family Medicine / Obesity Medicine
Adam D. Isbell, M.D.
Internal Medicine
Laura M. Lindsey, M.D.
Family Medicine
James B. Lindsey, Psy. D.
Clinical Psychology

NO-SHOW POLICY

We schedule our appointments so that each patient receives the right amount of time to be seen by our physicians and staff. That's why it is very important that you keep your scheduled appointment with us and arrive on time. As a courtesy, and to help patients remember their scheduled appointments, Avalon Medical Group sends text message reminders 7 days in advance and provides both a reminder text message and reminder phone call 1 day in advance of the appointment time.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you and accommodate those patients who may be waiting for an appointment.

As a courtesy to our office as well as to other patients who may be waiting for an appointment, please give us at least 24 hours' notice. If you do not cancel or reschedule your appointment with at least 24 hours' notice, we may assess a \$35.00 no-show service charge to your account. This charge is not reimbursable by your insurance company; you will be billed directly for it.

After three consecutive appointment no-shows, our practice may decide to terminate its relationship with you.

By signing below, you are indicating that you have read and understand this no-show policy and that you agree to pay this charge should you incur it.

Patient Name

Date of Birth

Signature

Date